September 14, 2023

Synthase Collaboration
1695 Whippoorwill Lane
Naples, FL 34105

Re: Wenona Bowen-Palombi

Dear Synthase CEO's,

I've had the pleasure of working with Wenona over the last eight months as she has been instrumental in assisting with the onboarding of Optum as a partner for multiple locations within the Synthase Collaboration. Wenona has served as a key contact point for Optum assisting in strategic direction, standardization, and organizational navigation, critical to any successful large implementation.

During this implementation time with Optum, I have been afforded the opportunity to work with Wenona on key items outside of the pharmacy implementation, tasks that that will further move every hospice in the Synthase Collaboration forward. Wenona has a keen sense of where the hospice industry is going, combined with her previous years of healthcare management, Wenona is a key asset to the Synthase group. Her conversations around how data can be presented to stakeholders, how outcomes metrics draw payer attention and network inclusion, and how patient level outcomes is the future for value-based payment models. Wenona's work, in a relatively short time frame, has pushed key hospice vendors (EMR/EHR, Pharmacy, DME/Supplies, etc.) to begin enhancing data models around interoperability and visibility. There is an old saying, "you can't manage what you don't measure", and with one conversation everyone in the room feels Wenona's excitement and trusts her, as she articulates with purpose and vision.

Overall, I've thoroughly enjoyed working with Wenona and look forward to more outstanding opportunities. Wenona is engaged to impact patient level outcomes and payer collaboration, more than I have seen from anyone else in the hospice industry. I'm confident that the work we are both able to accomplish will be greatly beneficial for the Synthase Collaboration as a whole.

Sincerely,

Jason Kimbrel, Pharm.D., BCPS
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